

# Greenfields

Community Primary School,  
Nursery & Pre-School



## **Freedom of Information Policy**

April 2019

# Data Protection Policy



## 1. INTRODUCTION

The Freedom of Information (FOI) Act 2000 provides individuals and organisations with the right to request information held by, or on behalf, of Greenfields Community Primary School. As a school, Greenfields must comply with the Act. The Act applies to all recorded information held by Greenfields or by someone else on behalf of Greenfields.

This policy applies to all staff of Greenfields and temporary staff working for or on behalf of the school.

This policy aims to ensure individuals and organisations have access to information held by Greenfields in order to promote greater openness, providing increased transparency of decision making and to build public trust and confidence.

A request for information does not need to specify itself as an FOI request or refer to the FOI Act for it to be valid.

This policy covers all requests for information except requests from individuals for their own personal data and 'business as usual' requests. A 'business as usual' request is a request for information or services that a school would expect to receive in its normal day to day operation. Any request that indicates it is an FOI request cannot be treated as 'business as usual'.

Information must be provided if it is held, unless one or more of the exemptions listed in the legislation applies. An FOI requestor has the right to be told whether the information is held and the right to receive the information, subject to exemptions. This applies regardless of the purpose of the application.

This policy does not cover Subject Access Requests (SAR). These are requests about information relating to the requestor or about an individual the requestor is authorised to act on behalf of and should be processed in accordance with the General Data Protection Regulations.

## 2. FREEDOM OF INFORMATION POLICY & PROCEDURE

If the school receives a request for information and it cannot be classed as 'business as usual' or it states it is an FOI request, the school must respond to requests promptly and by the twentieth working day following the date of receipt of the request.

To be valid under the FOI Act, requests:

- Must be in writing;
- Must clearly describe the information being sought;
- Can be made by an individual or an organisation;
- Can be made by letter or email;
- Must be legible;
- Must contain the name of the applicant and a return postal or email address;
- Do not have to be written on a special form;
- Do not need to mention the FOI Act;
- Do not need to refer to "Freedom of Information".

If the school receives a request that is unclear in what it asks then the school will seek clarification from the applicant to enable the request to proceed. This will pause the request until the applicant responds.

The school will not deliberately withhold or dispose of information that is covered by the Act. If the school has concerns about some information that has been asked for, the school will contact the Information Governance team [dpo.schools@northtyneside.gov.uk](mailto:dpo.schools@northtyneside.gov.uk) to get advice on exemptions that may apply to the disclosure.

If a request for information is received there are two reasons why the information would not need to be provided. These are:

- the information requested is exempt from disclosure
- the request is considered a vexatious, unreasonable or repetitive.

The school has the right to refuse requests, if the cost of providing the information would exceed the statutory cost limit. Where the school estimates that complying with a request will take more than 18 hours of officer time, the school will try to assist applicants to make refined requests which are more manageable.

### **3. RESPONSIBILITIES & ACCOUNTABILITIES**

The senior leadership team at Greenfields is responsible for ensuring that this policy is communicated to all employees and that it is adhered to.

All employees must ensure that any request for information they receive is dealt with in line with the requirements of the FOI Act and that they comply with this policy and associated procedures.

### **4. COMPLIANCE WITH THE FREEDOM OF INFORMATION POLICY**

The School Business Manager is responsible for monitoring compliance with this policy. If employees knowingly do not comply with schools policies, procedures or guidelines, the school may take appropriate action in accordance with the Employee Code of Conduct.

Other Relevant Policies, Standards and Procedures are:

- Information Security Policy
- Data Protection Act Policy
- Policy documents on the Information Governance pages on the Intranet or contact the Information Governance Team.

### **5. DATA PROTECTION**

Greenfields Community Primary School is under a legal duty to protect personal data as required by the General Data Protection Regulation (GDPR). The school will carefully consider its responsibilities under GDPR before disclosing personal data about living individuals, including current and former employees, pupils, and school governors. .

### **6. CONTACT DETAILS**

Please contact the information governance team if you have any enquiries about this or any other referenced policy.

Email to: [dpo.officer@northtyneside.gov.uk](mailto:dpo.officer@northtyneside.gov.uk)

Telephone: 0191 643 2333

### **7. POLICY REVIEW:**

This policy will be reviewed annually. The next scheduled review is **April 2020**.